

## UNITED ABILITY'S OUTPATIENT THERAPY CLINIC ENROLLMENT PAPERWORK

## Dear Family,

Thank you for your interest in the United Ability Outpatient Therapy Clinic. We look forward to working with you and your child. Please complete the enclosed information and return via email to: <u>UAClinic@unitedability.org</u> If you need further guidance, please call 205-944-3921. It is important that the enclosed information be completed and returned so your child can receive an evaluation appointment.

- The first 4 pages of this packet are important health history forms, please complete in full
- Page 5 of this packet is an important form explaining responsibility of payment
- Page 6 will walk you through calling your private insurance (excluding Alabama Medicaid) to verify your benefits for outpatient therapy. This will cover your deductible, co-pays and if your insurance plan covers outpatient therapy
- Page 7 is a prescription for therapy that we ask your primary care physician to sign and be included in this enrollment packet
- Page 8 outlines our attendance policy
- Pages 9-13 covers our HIPAA policies
- Page 14 allows our clinic to send you private text messages or phone call messages reminding you of your appointment time

## Directions to United Ability, Ability Clinic 120 Oslo Circle Birmingham, AL 35211

Driving Directions to United Ability (formerly United Cerebral Palsy of Greater Birmingham)

- 1. Take the Lakeshore Drive Exit #255
- 2. **From I-65 South**, turn *right* onto Lakeshore Drive and go about 3.7 miles **From I-65 North**, turn *left* onto Lakeshore Drive and go about 3.7 miles
- 3. After you pass Cook's Pest Control on the left, take the next *left* onto Sydney Drive (at the light).
- 4. Turn *right* onto Oslo Circle.



When you turn onto Sydney Drive, you will see a large Colonial Building at the corner of Sydney Drive and Oslo Circle which is our Administration Building. United Ability has *THREE* buildings on Oslo Circle. For the **Ability Clinic and outpatient Therapy**, continue on Oslo Circle and at the end of the street, turn to the left into the Physical Medicine and Rehabilitation Parking Area. Park on the left side near the garden and enter in the clinic front entrance.



## UNITED ABILITY PATIENT INFORMATION AND AUTHORIZATION FOR THERAPY SERVICES

Date: \_\_\_\_\_ How did you hear about our outpatient therapy program? \_\_\_\_\_ Birth Date: \_\_\_\_\_ Patient's Name: (Last) (Middle) (First) \*\*Patient's Social Security Number: \_\_\_\_/\_\_\_\_ [ ] Male [ ] Female Race: \_\_\_\_\_\_ Ethnicity: \_\_\_\_\_\_ Preferred Language: \_\_\_\_\_\_ Diagnosis: \_\_\_\_\_\_ Parents/Guardian's Name: \_\_\_\_\_\_ Parents/Guardian's Name DOB: \_\_\_\_\_\_ Home Address: \_\_\_\_\_ Home Phone: \_\_\_\_\_\_ Work Phone: \_\_\_\_\_\_ Cell Phone: \_\_\_\_\_\_ \*\*Email address where you can be reached during the day: \_\_\_\_\_\_ \*\*Do you currently see a Physical Medicine and Rehabilitation Specialist, if yes please circle which provider: Dr. Wozow Dr. Davis Dr. Swanson Dr. Chaviano Other: \_\_\_\_\_ Please list all of patient's health care providers: Type Name Phone Primary Care Doctor/Clinic Dentist Eye Neurologist Therapist Other Preferred Hospital: \_\_\_\_\_ \_\_\_\_\_ Phone: \_\_\_\_ Preferred Pharmacy: \_\_\_\_\_ Location: \_\_\_\_\_ Phone: \_\_\_\_\_ List all medications (name and reason). Please use additional sheets if needed: List allergies: \_\_\_\_\_ Primary Insurance Company: \_\_\_\_\_ Address: \_\_\_\_\_ Policy Holder: \_\_\_\_\_\_ Birth date of Policy Holder: \_\_\_\_\_\_ Relationship to Patient: \_\_\_\_\_\_ Contract #:\_\_\_\_\_ Group #:\_\_\_\_\_

Secondary Insurance Cor	npany:		
Address:	City:	State:	Zip:
Policy Holder:	Birth date o	of Policy Holder:	Relation to Client:
Contract #:		_Group #:	
Medicaid Coverage: [] Ye	es [] No Medicaid Patient	t 1 <sup>st</sup> Program [ ] Yes [	] No Medicaid Waiver/Type:
Medicaid Number:			
Name as listed on card: _			
Patient First Primary Care	Physician:		
	reated by your assigned Me intment?		
Address:			
Phone:		Patient First Provi	ider:
with the companies nam necessary to process the Accountability Act of 1990	ned above for services proves of a services proves of the services of the serv	vided and I authoriz th the requirements at I have been given a	ze <b>United Ability</b> or its agents to file claims e the release of any medical information s of the Health Insurance Portability and a copy of UCP's Privacy Policy. Additionally, eimbursed through third party payment.
Responsible Party's Signa	ture:		Date:
Relationship to Patient: _			

Please note we require a copy of your insurance cards (front and back), drivers license and insurance copay prior to receiving services.

Name       Birthdate         Known Diagnosis (es)	OUT UNITED OUT ABILITY	PATIENT THERAPY DRMATION FORM	
Please describe the reason you are here	NameBirthdate	·	
Please describe the reason you are here	Known Diagnosis (es)	Referred by	
□ Writing them down       □ Showing them to you       □ Telling you         Which Therapy do you want for your child?       □ Physical Therapy       □ Speech Therapy         Plase complete the following, checking all boxes that apply and providing additional information as requested:       ■ Speech Therapy         Pregnancy/Birth History       Pregnancy/Birth History       Pediatrician's name         □ Full-term       □ Medical History         □ Full-term       □ Medications'       □ Yes         □ Substance Use       □ Yes       None         □ Other       □ Yes       □ None         □ Premature? How early?       □ Diagnostic Evaluations (cat scan, MRI, X-Ray, swallow study)         □ Vaginal delivery       □ Yes       □ None         □ Forceps?       □ Caesarian       □ Has Your Child's hearing been tested?         □ Did heart rate drop?       □ Yes       □ None         ■ Was oxygen required at birth?       □ Yes       □ None         □ Was baby "blue"?       □ Jaundiced?       □ Yes       □ Noe         □ Intubated? How Long?       □ Yes       □ No       □ Yes       □ No         □ Intubated? How Long?       □ Yes       □ No       □ Yes       □ No         □ Difficulty with feeding?       □ Yes       □ No       □ Yes       □ No <th>Please describe the reason you are here</th> <th></th>	Please describe the reason you are here		
Pregnancy/Birth History       Medical History         Pregnancy       Full-term         No problems       Immunizations up to date? Yes [ No ]         Complicated       Immunization/Surgeries         Substance Use       Yes [ None         Medications?       Date         Premature? How early?       Diagnostic Evaluations (cat scan, MRI, X-Ray, swallow study)         Birth Weight       Diagnostic Evaluations (cat scan, MRI, X-Ray, swallow study)         Delivery       Vaginal delivery         Forceps?       None         Caesarian       Did heart rate drop?         Was oxygen required at birth?       Has Your Child's hearing been tested?         Was baby "blue"?       Jaundiced?         Jaundiced?       No         NICU? How long?       Yes No         Hospitalized as newborn? If yes, how long?       Yes No         Difficulty with feeding?       Yes No	<ul> <li>Writing them down</li> <li>Showing then</li> <li>Which Therapy do you want for your child?</li> <li>Physical Therapy</li> <li>Occupational</li> <li>Please complete the following, checking all boxes to</li> </ul>	m to you 🛛 Telling you Therapy 🔲 Speech Therapy	
Pregnancy       Pediatrician's name         Full-term       Immunizations up to date? Yes [ No ]         No problems       Immunizations up to date? Yes [ No ]         Substance Use       Immunization/Surgeries         Medications?       Immunization/Surgeries         Other       Yes [ None         Premature? How early?       Diagnostic Evaluations (cat scan, MRI, X-Ray, swallow study)         Birth Weight       Diagnostic Evaluations (cat scan, MRI, X-Ray, swallow study)         Delivery       Yes [ None         Vaginal delivery       Yes [ None         Forceps?       Meconium?         Other Complications       Has Your Child's hearing been tested?         Was oxygen required at birth?       Yes [ Noe         Meconium?       Other Complications         Other Complications       Yes [ No         Postnatal Period       Yes [ No         NICU? How long?       Yes [ No         Hospitalized as newborn? If yes, how long?       Yes [ No         Postnatil Yeuw Long?       Yes [ No         Hospitalized as newborn? If yes, how long?       Yes [ No         Difficulty with feeding?       Yes [ No	· · · · · · · · · · · · · · · · · · ·	Medical History	
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□ No problems         □ Complicated	÷ ·		
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Substance Use       Image: Premature		Hospitalization/Surgeries	
Medications?       Date       Reason         Other       Premature? How early?       Diagnostic Evaluations (cat scan, MRI, X-Ray, swallow study)         Birth Weight       Diagnostic Evaluations (cat scan, MRI, X-Ray, swallow study)         Delivery       Premature? How early?         Vaginal delivery       Yes         Forceps?       Caesarian         Did heart rate drop?       Has Your Child's hearing been tested?         Was oxygen required at birth?       Yes         Meconium?       Therapy         Other Complications       Yes         Jaundiced?       No         NICU? How long?       No         Hospitalized as newborn? If yes, how long?       Yes         Difficulty with feeding?       Yes			
□ Other		Date Reason	
Premature? How early?       Diagnostic Evaluations (cat scan, MRI, X-Ray, swallow study)         Birth Weight       Diagnostic Evaluations (cat scan, MRI, X-Ray, swallow study)         Delivery       Yes         Vaginal delivery       Yes         Forceps?       Caesarian         Did heart rate drop?       Yes         Was oxygen required at birth?       Has Your Child's hearing been tested?         Was oxygen required at birth?       Yes         Meconium?       Yes         Jaundiced?       Yes         Intubated? How Long?       Yes         Intubated? How Long?       Yes         Difficulty with feeding?       Yes			
Reason			
Neason   Birth Weight   Delivery   Vaginal delivery   Forceps?   Caesarian   Did heart rate drop?   Was oxygen required at birth?   Meconium?   Other Complications   Vas baby "blue"?   Jaundiced?   NICU? How long?   Intubated? How Long?   NICU? How long?   Intubated? How Long?   Difficulty with feeding?   swallow study)    Swallow study)   Intubated? How Long?   Difficulty with feeding?   swallow study)    Swallow study)   Intibated? How Long?   Difficulty with feeding?   swallow study)    Image: State of the		Diagnostic Evaluations (cat scan, MRI, X-Ray,	
Delivery       Date       Reason         Vaginal delivery       Date       Reason         Forceps?	Redson	swallow study)	
Vaginal delivery       Date       Reason         Forceps?		🗆 Yes 🗌 None	
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□       Caesarian       Has Your Child's hearing been tested?         □       Did heart rate drop?       None         □       Was oxygen required at birth?       None         □       Meconium?       Therapy         □       Other Complications       Does your child receive physical therapy?         □       Was baby "blue"?       Does your child receive occupational therapy?         □       Was baby "blue"?       By Whom?         □       Jaundiced?       Does your child receive occupational therapy?         □       NICU? How long?       Yes       No         □       Intubated? How Long?       For what?       By Whom?         □       Difficulty with feeding?       Where?       By Whom?			
<ul> <li>Did heart rate drop?</li> <li>Was oxygen required at birth?</li> <li>Meconium?</li> <li>Other Complications</li> <li>Postnatal Period</li> <li>Was baby "blue"?</li> <li>Jaundiced?</li> <li>NICU? How long?</li> <li>Intubated? How Long?</li> <li>Hospitalized as newborn? If yes, how long?</li> <li>Difficulty with feeding?</li> <li>Yes</li> <li>No</li> </ul>			
<ul> <li>Was oxygen required at birth?</li> <li>Meconium?</li> <li>Other Complications</li> <li>Postnatal Period</li> <li>Was baby "blue"?</li> <li>Jaundiced?</li> <li>NICU? How long?</li> <li>Intubated? How Long?</li> <li>Hospitalized as newborn? If yes, how long?</li> <li>Difficulty with feeding?</li> </ul>			
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Other Complications       Does your child receive physical therapy?         Postnatal Period       Yes         Was baby "blue"?       No         Jaundiced?       By Whom?         NICU? How long?       Does your child receive occupational therapy?         Intubated? How Long?       Yes         Hospitalized as newborn? If yes, how long?       Where?         Difficulty with feeding?       Yes			
Postnatal Period       For what?         Was baby "blue"?       Where?         Jaundiced?       Does your child receive occupational therapy?         NICU? How long?       Yes         Intubated? How Long?       For what?         Hospitalized as newborn? If yes, how long?       Where?         Difficulty with feeding?       Yes		Does your child receive physical therapy?	
<ul> <li>Was baby "blue"?</li> <li>Jaundiced?</li> <li>NICU? How long?</li> <li>Intubated? How Long?</li> <li>Hospitalized as newborn? If yes, how long?</li> <li>Difficulty with feeding?</li> <li>Hospitalized as newborn?</li> <li>Difficulty with feeding?</li> <li>Hospitalized as newborn?</li> <li>Hosp</li></ul>	Postnatal Pariad		
□ Jaundiced?       Does your child receive occupational therapy?         □ NICU? How long?       □ Yes         □ Intubated? How Long?       For what?         □ Hospitalized as newborn? If yes, how long?       Where?         □ Difficulty with feeding?       □ Yes		For what?	
□ NICU? How long?       □ Yes       □ No         □ Intubated? How Long?       □ Yes       □ No         □ Hospitalized as newborn? If yes, how long?       □ Where?       By Whom?         □ Difficulty with feeding?       □ Yes       □ No			
<ul> <li>Intubated? How Long?</li> <li>Hospitalized as newborn? If yes, how long?</li> <li>Difficulty with feeding?</li> <li>For what?</li> <li>By Whom?</li> <li>Does your child receive speech therapy?</li> <li>Yes</li> <li>No</li> </ul>			
<ul> <li>☐ Hospitalized as newborn? If yes, how long?</li> <li>☐ Difficulty with feeding?</li> <li>Where? By Whom?</li> <li>Does your child receive speech therapy?</li> <li>☐ Yes ☐ No</li> </ul>			
□ Difficulty with feeding? □ Does your child receive speech therapy? □ Yes □ No		For what?	
□ Difficulty with feeding? □ Yes □ No	Hospitalized as newborn? If yes, now long?	Wilele:         By Wnom?           Doos your child receive speech therapy?	
	Difficulty with fooding?		
How was condition treated?			
		Where? By Whom?	

Fating.	Mater Development		
Eating	Motor Development		
Has your child ever had trouble swallowing? If yes,	Please note ages when these were learned		
describe Does your child drool? Or Choke?	Sat without help		
Does your child use sneens and farks to get? If no	Crawling		
Does your child use spoons and forks to eat? If no,	Creeping		
what do they use? Does your child drink from a regular cup? If no, what	Walking Does your child seem awkward or uncoordinated?		
do they use?	-		
What does your child like to eat?	If yes, describe Use of adapted equipment?		
	What type?		
Play/Social Skills			
What is your child's favorite toy?	Academic (list only current placement)		
Does your child play well with children their own	Daycare? Preschool? How long?		
age?	Any concerns from the teacher?		
Is your child hard to discipline?	· · · · · · · · · · · · · · · · · · ·		
Do you have any rules for behavior?	School aged GradeSchool		
Explain the rules	Is our child involved in special education?		
Too active? Inattentive?	If yes, describe		
Names and ages of brothers and sisters	Teacher concerns		
	Has your child ever undergone academic testing?		
Communication	Results		
What is your child's main form of communication?	Has your child ever been evaluated for attention deficit disorder? Where?		
What is your child's preferred language?	Who evaluated them?		
, , , , , , , , , , , , , , , , , , , ,	Results		
How does your child let you know when they are in			
pain?	How are they being treated?		
What consoles your child when they are upset?			
How does your child let you know they are happy?	Dressing/Bathing skills		
	Can your child dress themselves?		
Illnesses	Can your child go to the bathroom by themselves?		
Treatment/Medications			
Allergies (drug or food)	If no, how do they need your help?		
□ Asthma			
Latex allergy	Any additional comments or concerned		
Cleft palate	Any additional comments or concerns:		
Ear infections			
Heart problems			
Pneumonia			
Seizures			
Vision difficulties			



## PAYMENT AGREEMENT and ACKNOWLEDGMENT OF RESPONSIBILITY OF INSURANCE VERIFICATION

United Ability accepts third party payment (insurance and Medicaid) as well as private pay for outpatient services rendered. A co-pay will be required at each scheduled appointment. In addition to your co-pay, you will be responsible for any charges not paid by your insurance and will receive a monthly billing statement.

# To prevent any confusion that may result in denials by your third-party provider, it is important for you to remember to notify us of any insurance changes or primary care physician changes as soon as they occur.

United Ability is NOT responsible for checking with your insurance company to ascertain any costs that you may incur as a result of receiving outpatient therapy through the organization. You are responsible for calling your insurance company to discuss all coverage regarding your plan. Please ask specific information and give them the name of the therapist(s) your child will be seeing as well as information on United Ability.

Additionally, if your child has Medicaid, then you are responsible for assisting us in obtaining the appropriate physician referral necessary for payment. If we are unable to get the appropriate referral for any reason, your child will be discharged from therapy until the proper paperwork is in place.

\*If your insurance company requires a pre-authorization in order to have coverage for outpatient therapy services, or facility will obtain the initial authorization, but it is the parent/guardian responsibility to notify our front desk staff when additional authorizations are needed. If additional authorizations are not obtained it will be your responsibility to pay any additional charges from your insurance company. \*

I understand that I am responsible for obtaining information from any third-party providers as to therapy coverage. I also understand that if I have not met my deductible or my insurance does not pay for any reason, then I am responsible for the full balance incurred.

United Ability utilizes an off-site billing company from whom you will receive a monthly statement of payments and balance owed. Payment instructions will be included in your statement. Additionally, United Ability utilizes a collection agency for any unpaid balances.

Any questions about billing may be addressed to the following: Weatherly Medical Billing (205) 944-1122

My signature acknowledges understanding of the above information and I agree to pay in full for any outstanding balances.

Signature (Patient or Guardian)

Date

**Printed Signature** 



# **PRIVATE INSURANCE VERIFICATION**

## \*Please do not fill out form if you ONLY have Alabama Medicaid\*

It would be important to know what your insurance covers in relation to therapy visits BEFORE your visits start. You can do this by calling your insurance company and asking the following questions. When you call your Insurance Company, you will want to ask the following questions:

- What is my family's coverage for EACH disciple of therapy (PT, OT, and SLP)? Ask specifically about any restrictions, limitations or special authorizations needed for my child to access these benefits for EACH discipline no matter what service(s) your child is currently receiving.
  - i. PT:
  - ii. OT:
  - iii. SLP:
- Does my insurance have any prior authorizations needed for benefits? If your insurance company says you need special authorization or that there are special restrictions, please contact us for additional assistance.
  - i. PT:
  - ii. OT:
  - iii. SLP:
- Is there a limit to how many visits a year, if yes how much?
  - i. PT:
  - ii. OT:
  - iii. SLP:
- Is my limit combined with any other therapy/therapies (PT, OT, SLP)?

# \*Please notify our facility if your child is receiving therapy from any other outpateint clinic withing your benefit year

- How much is my deductible?
- What amount do I have to pay, once my deductible is met? (this is usually a % of the fee)
- What is my co-pay?
- What is my out of pocket maximum for the year?
- Is there a lifetime maximum benefit?
- When does my calendar year begin and end?
- Do I have a diagnosis or therapy code requirement? Diagnosis code can be given by pedatrician or other physcian.

By signing this form I acknowledge and understand my insurance requirments prio to starting therapy. I also understand that the Ability Clinic is a fee for service clinic and I can not see my therapist or attend a therapy session if payment is not up to date on my account:

Signature



## UNITED ABILITY OUTPATIENT THERAPY CLINIC

120 Oslo Circle, Birmingham, Alabama 35211 PHONE (205) 944-3944 FAX (205) 413-4914

## MEDICAL RECORD (To be completed by child's physician)

Child's Name:	Date of Birth:
Date of Examination: Medical Diagnosis(es) <i>and ICD-9/ ICD -10 CODE</i> : Medical Reason for Delay	Developmental Delay Other:
Current Medications:	
Chronic Conditions: Medical History (Hospitalizations, Infectious Diseas	es, etc.)
	Hearing Status: Eval Date:
	ree of contagious and infectious diseases, and capable of participating in all activities except as noted below:
Physician's Signature	Date
* *PHYSIC	TAN PLEASE SIGN BELOW * *
Physical/Occupat	SCRIPTION FOR THERAPY ional/Speech Therapy Services Physician Prescription a for this child to have access to: United Ability Outpatient Therapy Clinic
** Physician's Signature:	Date:
Phone Number:	
UPIN:Patient First Provider #:	Medicaid Screening Provider #:
Prescription for treatment comments:	



# OUTPATIENT THERAPY ATTENDANCE POLICY

## **Cancellations:**

We realize that families will need to cancel appointments occasionally for various reasons. If you must do so, we ask that you call the receptionist at 205-944-3921 **at least 24 hours in advance** so that therapists may rearrange their schedules to accommodate other appointments. Additionally, please be aware that if an appointment is canceled, we may not always be able to reschedule that appointment in the time frame that you may want.

### **Missed Appointments:**

Since there are many families awaiting services, keeping scheduled appointments is important to remain in the program. If you must cancel with less than 24 hour notice due to illness or an emergency situation, please email your therapist as well as United Ability at <u>uaclinic@unitedability.org</u> AND call to notify the front desk at 205-944-3921. If your child has two no-show appointments, within the span of one month, your child will lose their re-occurring appointment. You must call the front desk to check availability for future appointments.

### Arrival:

Please note that you should arrive on time for scheduled appointments. \*If you are late to your appointment the therapist will attempt to see your child with the time remaining for your scheduled visit or they will reschedule the appointment withing the month.

If you are more than 15 minutes late for your appointment, for 2 consecutive appointments in one month, your child will lose their re-occurring appointments. You must call the front desk to check availability for future appointments.

### Statement of health policies:

If your child has been sick within 24 hours of the scheduled appointment, we ask that you cancel the appointment. Your child should be kept at home if their illness prevents them from participating comfortably in activities or the illness is known to be contagious. Fever, vomiting, unusual lethargy, diarrhea, persistent crying, difficulty breathing, and other signs of severe illness are reasons for exclusion. A child should remain at home if he or she is infectious and until he or she is free of any of the above symptoms for 24 hours.

# If you have any questions regarding scheduling or therapy services, you may call 205-944-3921 or email us at uaclinic@unitedability.org

I understand United Ability's Cancellation, Missed Appointments, Arrival and statement of Health Policies.



# THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

UNITED ABILITY and its affiliated entities, including HAND IN HAND and Dr. E's Place, (collectively, "UNITED ABILITY") is required to maintain the privacy of your protected health information and to provide you with notice of our legal

duties and privacy practices with respect to your protected health information. We will not use, release or disclose your health information except as described in this Notice of Privacy Practices ("Privacy Notice" or "Notice"), unless specifically authorized by you in writing. We are also required by law to notify you following a breach of unsecured protected health information. In providing professional medical services to you, we will create, maintain, and store your protected health information.

### WHAT HEALTH INFORMATION IS PROTECTED

We are committed to protecting the privacy of health information we gather about you while providing health-related services. Some examples of protected health information are information about your health condition; information about health care services you have received or may receive in the future; information about your health care benefits under an insurance plan; geographic information; demographic information; unique numbers that may identify you; and other types of information that may identify who you are.

**EXAMPLES OF DISCLOSURES FOR TREATMENT, PAYMENT AND HEALTH OPERATIONS**: The following categories describe the ways that we may use, release, and disclose your health information for treatment, payment, and health care operations **without the need** for a signed authorization from you.

<u>Treatment</u>: We will use your protected health information in the provision and coordination of your health care. For example, we may disclose all or any portion of your medical record information as part of your care and continued treatment to your attending physician and other health care providers who have a legitimate need for such information.

<u>Family/Friends</u>: UNITED ABILITY may release protected health information about you to a friend or family member *who is involved* in your medical care. We may also give information to someone who helps pay for your care, and we may also tell your family or friends of your condition and that you are at UNITED ABILITY. We will give you an opportunity to agree or object to these disclosures.

**<u>Payment</u>**: UNITED ABILITY may release protected health information about you for the purposes of determining coverage, billing, claims management, medical data processing, and reimbursement. For example, the information may be released to an insurance company, third party payer or other entity (or their authorized representatives) involved in the payment of your medical bill and may include copies of your medical record needed to pay your account.

<u>Healthcare Operations</u>: UNITED ABILITY may use and disclose your protected health information during routine healthcare operations. These operations may include quality assurance, utilization review, medical review, internal auditing, accreditation, certification, licensing or credentialing activities, management and administration of UNITED ABILITY, and educational purposes.

<u>Appointment Reminders/Communications</u>: UNITED ABILITY may use and disclose protected health information to contact you as a reminder that you have an appointment for treatment, medical care or follow-up and may leave a message for you at the number that UNITED ABILITY has listed for you. Also, UNITED ABILITY may use and disclose your protected health information via email or text. If you prefer for UNITED ABILITY not to use such communication, you may request that in writing on the Request for Restrictions form.

### UNITED ABILITY may also use and disclose your protected health information without your authorization for the following purposes:

Health Related Business, Services and Treatment Alternatives - Your medical information may be used or disclosed to tell you of health-related benefits or services provided by UNITED ABILITY that may be of interest to you and your particular medical condition.

<u>Alternatives</u> - Your medical information may be used or disclosed to tell you of health-related benefits or services provided by UNITED ABILITY that may be of interest to you and your particular medical condition.

<u>Regulatory Agencies</u> - Your medical information may be disclosed to a health oversight agency for activities authorized by law including, but not limited to, licensure, certification, audits, investigations and inspections.

Law Enforcement/Litigation - Your medical information may be disclosed to a law enforcement official for law enforcement purposes as required by law or in response to a valid subpoena or court order.

Public Health - Your medical information may be disclosed to public health or legal authorities charged with preventing or controlling disease, injury or disability.

<u>Serious Threat to Health or Safety</u> - Your medical information may be used or disclosed to reduce or prevent a serious threat to your health and safety or the health and safety of another individual or the public.

<u>Military/Veterans/National Security</u> - Your medical information may be disclosed, as required by military command authorities, if you are a member of the armed forces. In addition, UNITED ABILITY may disclose your medical information to federal officials for intelligence and national security activities authorized by law.

**<u>Required by Law</u>** - Your medical information may be used or disclosed when required to do so by law.

<u>Coroners, Medical Examiners, Funeral Directors</u> - Your medical information may be disclosed to a coroner, medical examiner, or to funeral directors as necessary to carry out their duties.

Research - Your medical information may be used or disclosed for research purposes in certain limited circumstances.

<u>Workers Compensation</u> - Your medical information may be used or disclosed to release medical information about you for workers' compensation or similar programs as required under Alabama law.

### YOUR AUTHORIZATION IS NEEDED FOR OTHER USES AND DISCLOSURES

We will not use or disclose your health information for any other purpose not described in this Notice unless you give us written authorization to do so. A signed authorization is necessary for most uses and disclosures related to psychotherapy notes (where appropriate). Uses and disclosures of protected health information for marketing purposes and disclosures that constitute a sale of protected health information also require an authorization. If you give us written authorization to use or disclose your health information for a purpose that is not described in this Notice, then you may revoke it in writing at any time. Your revocation will be effective for all your health information that we maintain, unless we have taken action in reliance on your authorization. We may engage in fundraising activities from time to time. You have the right to opt out of receiving any communications from us regarding fundraising.

#### YOUR INDIVIDUAL RIGHTS

You have the following rights concerning your medical information. Please note that to exercise any of the privacy rights described below, you <u>must</u> complete a written request and send it to the UNITED ABILITY's Privacy Officer. You have the right to:

- 1. Request that UNITED ABILITY communicate with you about your health and related issues in a particular manner or at certain locations;
- 2. Inspect and copy your health record as provided by the HIPAA Privacy Rule in 45 C.F.R. § 164.524;
- 3. Obtain an accounting of the use or disclosure of your health information as provided in 45 C.F.R. § 164.528;
- 4. Request restrictions on certain uses and disclosures of your medical information. UNITED ABILITY may not agree to honor your request for restrictions. We are not required to agree to your request for a restriction, and in some cases the restriction you request may not be permitted under law. If we do agree to your request to restrict the use and disclosure of health information, we will be bound by our agreement unless the information is needed to provide you with emergency treatment or comply with the law. Please note that we must agree to your request to restrict disclosure of your health information to a health plan if (a) the request is for the purpose of carrying out payment or health care operations and is not otherwise required by law; and (b) the information pertains solely to a health care item or service for which you have already paid us in full.
- 5. Receive a paper copy of this Privacy Notice, upon request;
- 6. Revoke any authorization allowing UNITED ABILITY to use or disclose your medical information except to the extent that action has already been taken by UNITED ABILITY; and
- 7. Amend your health record as provided in 45 C.F.R. § 164.526.

FOR MORE INFORMATION OR TO REPORT A PROBLEM: If you have questions and would like additional information or if you believe your privacy rights have been violated, please contact our Privacy Officer, Gary Edwards, at UNITED ABILITY, 100 Oslo Circle, Birmingham, Alabama 35211. <u>All complaints must be submitted in writing</u>. There will be no retaliation for filing a complaint or expressing a concern. You may also file a complaint with to the Region IV, Office of Civil Rights, U.S. Department of Health and Human Services, 61 Forsyth Street, SW-Suite 3B70, Atlanta, GA 30323. Voice Phone 800-368-1019, Fax 404-562-7881, TDD 800-537-7697 or via <a href="http://www.hhs.gov/civil-rights/filing-a-complaint/index.html">http://www.hhs.gov/civil-rights/filing-a-complaint/index.html</a>.

<u>CHANGES TO THIS NOTICE</u>: UNITED ABILITY reserves the right to change the terms of its Privacy Notice and to make the new Notice provisions effective for all individually identifiable health information that it maintains.

**EFFECTIVE DATE**: The effective date of the Privacy Notice is **SEPTEMBER 2014** 



## UNITED ABILITY REQUEST FOR RESTRICTIONS OR CONFIDENTIAL COMMUNICATIONS

I, \_\_\_\_\_\_\_\_ (print name of patient) understand that as a part of my care, United Ability receives, originates, discloses, and uses individually identifiable health information, including, but not limited to, health records and other health information describing my health history, symptoms, examination and test results, diagnoses, treatment, treatment plans, and billing and health insurance information. I consent to the use and disclosure of health information about me by UNITED ABILITY, its employees and staff, including information about notifiable diseases, sexually transmitted diseases, acquired human immunodeficiency syndrome (AIDS), human immunodeficiency virus (HIV) and psychological or psychiatric treatment to perform the following:

Diagnose my medical/psychiatric/psychological condition, plan and provide my care and treatment, communicate with other health professionals concerning my care, document services for payment/reimbursement, conduct routine health care operations, such as quality assurance (the process of monitoring the necessity for, the appropriateness of, and the quality of care provided) and peer review (the process of monitoring the effectiveness of health care personnel), reports as required by law or to protect others.

I understand that I do not have to sign this consent, but that if I do not consent, UNITED ABILITY may refuse to provide me health care services unless applicable state or federal law requires it to provide such services.

I acknowledge that I have been provided a *Notice of Privacy Practices* that fully explains the uses and disclosures that UNITED ABILITY may make with respect to my individually identifiable health information ("PHI"). \*\_\_\_\_\_ **INITIAL HERE** 

I understand that I have the following rights:

1. <u>To request restrictions</u> on the use or disclosure of my PHI to carry out treatment, payment, or health care operations. I further understand that UNITED ABILITY is not required to agree to the requested restriction but that, if it does agree, it must honor the restriction unless I request that it stop doing so or UNITED ABILITY notifies me that it is no longer going to honor the request. I request the following restrictions on the use or disclosure of my protected health information (none, if left blank).

2. <u>To request confidential communications</u>. For example, I might request that all medical bills be mailed to a certain post office box rather than to my home, or that I do not want communications via email or text. I further understand that UNITED ABILITY does not have to honor this request, and that it will tell me whether or not it will honor the request. I further understand that UNITED ABILITY can decide at any time not to honor the request and that it must tell me if this happens. I request the following: (none, if left blank).

I understand that I may revoke this consent in writing but that the revocation will not be effective to the extent that UNITED ABILITY has already taken action in reliance on it.

Signature of Patient or Personal Representative

Relationship of Personal Representative to the Patient

Print Personal Representative's Name

For UNITED ABILITY use only:

Circle One:

Accepted

- □ Rejected
- Accepted, but with the following limitations:

This form to be retained by UNITED ABILITY for not less than six (6) years from the most recent date noted above.

Date

Signature of Witness

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## **ACKNOWLEDGEMENT OF RECEIPT HIPAA - NOTICE OF PRIVACY PRACTICES**

Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

By signing this document, I acknowledge that I have received a copy of UNITED ABILITY's Notice of Privacy Practices.

Printed Name

Signature

Date

FOR USE BY UNITED ABILITY

Date Acknowledgement Received \_\_\_\_\_ -OR-Reason acknowledgement was not obtained:

	PATIENT AUTHORIZATION FORM FOR USE			
ABILITY				
Patient's Name:	Date of Birth:			
Consistent with the requirements of the Health Ins use, release and/or disclosure of my protected hea	urance Portability and Accountability Act of 1996 (HIPAA), I hereby authorize the Ith information as described below:			
Person/Organization Sending the Information:	Person/Organization Receiving the Information:			
United Ability				
100 Oslo Circle				
Birmingham, Al 35211				
Person/Organization Sending the Information:	Person/Organization Receiving the Information:			
	UNITED ABILITY			
	100 Oslo Circle			
	Birmingham, Alabama 35211			
For the purpose of:				
Specific Dates of Service: from	to <u>present</u>			

I understand that I may not authorize disclosure of genetic information to a health plan for underwriting purposes, except as permitted for long-term care policies. If this disclosure is for marketing purposes, it will involve financial remuneration to UNITED ABILITY. I understand that if this disclosure constitutes a "sale" of my protected health information that the disclosure will result in remuneration to the covered entity.

### This authorization shall be updated annually for all patients.

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I understand that I may revoke this authorization at any time in writing except to the extent that UNITED ABILITY has already relied upon this authorization. Written revocation must be sent to UNITED ABILITY's Privacy Officer. I further understand that treatment and payment may not be conditioned upon a signed authorization. I understand that information authorized to be used, released, and disclosed pursuant to this authorization may be subject to re-disclosure by the recipient. Any such re-disclosure is not protected by this authorization or the HIPAA Privacy Rule.

Patient Signature

Personal Representative

Relationship to Patient/Authority to Release Protected Health Information

Witness Signature

This form must set forth a specific description of the information to be used, released or disclosed and the specific individual, entity or agency receiving the protected health information.

Date

\_\_\_\_ Date

- - -

Date



## HIPAA MESSAGING RELEASE FORM

We are unable to discuss your treatment with anyone unless the patient or patient's guardian grants United Ability written permission.

() I authorize the release of information including the diagnosis, records, images, examination rendered and claims information. This information may be released to:

Name	Relationship
Name	Relationship
Name	Relationship

□ Information is not to be released to anyone.

The release of information will remain in effect unless terminated in writing.

From time to time, it is necessary for our service providers to reach patients while in route to a designated appointment or leave message if our providers are unable to reach patients when they are called. If we are unable to speak directly to you concerning matters pertaining to your care or the care of your dependent, please check one of the following preferences:

□ You may leave a detailed message.

	Please	leave a	a message	asking	me to	return	your	call.
--	--------	---------	-----------	--------	-------	--------	------	-------

Other	

The best phone number to reach me:	0	r.

United Ability may also send correspondence (including personal health information) to the following email address(es):

Email 1: Email 2:	
Signature:	Date://
Witness:	Date://



### **AUTHORIZATION TO DISCLOSE PROTECTED HEALTH INFORMATION (PHI)** for Education, Marketing or Media Purposes

Consumer Name: \_\_\_\_\_\_ Date of Birth: \_\_\_\_\_\_

I, the undersigned, agree and authorize disclosure of protected health information to \_\_\_\_\_ for the purpose(s) that may include, but are not limited to, news releases, website content, printed marketing materials, training/educational/promotional videos, social media, or other authorized forms of organizational communication.

Specific Dates of Service: from\_\_\_\_\_\_to \_\_\_\_\_to \_\_\_\_\_to

## Please indicate any type or use of PHI you do NOT want disclosed:

🛛 Phot	0	Name
Story	/Background Information	Voice
🛛 Print	ed Materials	Video Footage
News	s Interview	Website and Social Media
🛛 Othe	r:	

### I understand that:

- 1. This information about the consumer is protected under federal law.
- 2. I may refuse to sign the authorization.
- 3. I have the right to revoke this authorization in writing, but if I do it will not have any effect to the extent that UNITED ABILITY has taken action in reliance on it.
- This authorization will expire 5 years from the date signed or will be valid from the specific dates of 4. \_\_\_\_\_To: \_\_\_ From:
- 5. UNITED ABILITY is not responsible once PHI is posted on YouTube or other social media if it is then asked to be removed.
- 6. By signing below, I recognize that the protected health information used or disclosed under this authorization may be subject to re-disclosure by the recipient of this disclosure and may no longer be protected under federal law.
- 7. Treatment or payment will not be based on my signing this authorization.
- 8. I will receive a copy of this authorization if I request it.

Signature of Consumer or Legal Guardian

Date

Print Name of Consumer or Legal Guardian/Relationship to the Consumer

Witness



# CREDIT CARD AUTHORIZATION FORM

United Ability holds a client credit card on file in order to charge for all patient responsibility payments. This includes co-payments, co-insurances, deductibles, private pay payments, etc. We do NOT accept cash payments at the United Ability office. Patient responsibility payments that are not paid via check at the time of service, will be made via the credit card listed below through a secure HIPPA compliant and PCI secured system. You will be emailed a receipt for every transaction billed to this card. Please provide the credit card information you would like your patient responsibility payments to be billed to. Payments are typically charged within 24 hours of your appointment. If you would like to change your primary method of payment in the future, please notify us in writing or request a new credit card authorization form. Thank you!

Client (child's) Name:	
Relation to client:	
Please fill in all requested information below and att	
your credit card and driver's license	
Cardholder's name:	
Credit card billing address:	
City: State:	_ Zip Code:
Card Type: Mastercard Visa American Expres	s Discover
Credit card number:	
Exp. Date: CVV#:	
Phone number:	
Driver's License Number:	State:
I hereby authorize United Ability to charge my credit	card account for all patient
responsibility payments not paid via check at the tim	e of service.
Card Holder's Signature:	Date: / /