

UNITED ABILITY'S UNITED OUTPATIENT THERAPY CLINIC ABILITY ENROLLMENT PAPERWORK

Dear Family,

Thank you for your interest in the United Ability Outpatient Therapy Clinic. We look forward to working with you and your child. Please complete the enclosed information and return via email to: UAClinic@unitedability.org

It is important that the enclosed information be completed and returned so your child can receive an evaluation appointment.

United Ability accepts third party payment and private pay for services rendered. A co-pay will be required at each scheduled appointment. In addition to your co-pay, you will be responsible for any charges not paid by your insurance and will receive an invoice at the end of each month. Please see our Insurance Verification form which will walk you through calling your insurance provider and checking your coverage. Please note treatment rooms and common areas are videotaped on an ongoing basis for security and quality assurance purposes using only United Ability owned equipment/devices.

Please bring your insurance or Medicaid card with you for your initial appointment so that a copy can be made. Also remember to notify us of any insurance changes as soon as they occur.

If you have any questions regarding scheduling or therapy services you may call 205-944-3921.

Directions to United Ability, Ability Clinic 120 Oslo Circle Birmingham, AL 35211

<u>Driving Directions to United Ability (formerly United Cerebral Palsy of Greater Birmingham)</u>

- 1. Take the Lakeshore Drive Exit #255
- From I-65 South, turn right onto Lakeshore Drive and go about 3.7 miles
 From I-65 North, turn left onto Lakeshore Drive and go about 3.7 miles
- 3. After you pass Cook's Pest Control on the left, take the next *left* onto Sydney Drive (at the light).
- 4. Turn *right* onto Oslo Circle.



When you turn onto Sydney Drive, you will see a large Colonial Building at the corner of Sydney Drive and Oslo Circle which is our Administration Building. United Ability has *THREE* buildings on Oslo Circle. For the **Ability Clinic Outpatient Therapy**, continue on Oslo Circle and at the end of the street, turn to the left into the Physical Medicine and Rehabilitation Parking Area. Park on the left side near the garden and enter in the clinic front entrance.



UNITED ABILITY PATIENT INFORMATION AND AUTHORIZATION FOR THERAPY SERVICES

Date.				
How did you hear a	bout our outpatient	therapy program?		
		B	Sirth Date:	
Firs **Patient's Social Se) (Last)	_ [] Male [] Female	
			Diagnosis:	
			arents/Guardian's Name DOE	
Home Address:				
			Cell Phone:	
			llist, if yes please circle which	
Dr. Wozow	Dr. Davis	Dr. Swanson		
Please list all of pat	ient's health care pr			
Type Primary Care Doctor Dentist Eye Neurologist Therapist Other Preferred Hospital: Preferred Pharmacy List all medications (r/Clinic	Name Location: Please use additional sheets	Phone:	
Address:				
Policy Holder:	Birth	date of Policy Holder:	Relationship to Pa	atient:
Contract #:		Group #:		
Secondary Insurance	e Company:			
Address:	Ci	ty:State:	Zip:	
				The state of the s

Policy Holder:	Birth date of Policy Holder:	Relation to Client:
Contract #:	Group #:	
Medicaid Coverage: []Yes	[] No Medicaid Patient 1 st Program [] Yes [] No	o Medicaid Waiver/Type:
Medicaid Number:		
Name as listed on card:		
Patient First Primary Care P	hysician:	
	ated by your assigned Medicaid Provider? tment?	
Address:		
Phone:	Patient First Provider	:
with the companies named a to process these claims. Co 1996 (HIPAA), I acknowledg	ment be provided by United Ability. I authorize above for services provided and I authorize the relassistent with the requirements of the Health Insuments of the Health Insuments that I have been given a copy of UCP's Privacy nent of any charges not reimbursed through third	lease of any medical information necessary rrance Portability and Accountability Act o Policy. Additionally, I hereby agree that
Responsible Party's Signatu	re:	Date:
Relationship to Patient:		
Plaaca nota wa raquira a	convict your incurance cards (front and back	drivers licence and insurance se now

prior to receiving services.

Revised 4/19 pages 2 and 3



UNITED ABILITY OUTPATIENT THERAPY CLINIC

120 Oslo Circle, Birmingham, Alabama 35211 *PHONE (205) 944-3944 * **FAX (205) 413.4914**

MEDICAL RECORD(To be completed by child's physician)

Child's Name:	Date of Birth:
Date of Evamination:	
Date of Examination:	Development I.D. I
Medical Reason for Delay	Developmental Delay Other:
Medical Neuson for Delay	Other.
Secondary Diagnosis(es) and ICD-9/ICD-10 CODE:	
Current Medications:	
Allergies:	
Chronic Conditions:	
Medical History (Hospitalizations, Infectious Disease	es, etc.)
Vision Status:	Hearing Status:
Eval Date:	Eval Date:
Physician's Signature	Date
* *PHYSICI	IAN PLEASE SIGN BELOW * *
PRES	SCRIPTION FOR THERAPY
Physical/Occup	ational/Speech Therapy Services
P	Physician Prescription
Please complete the following information in orde	er for this child to have access to: United Ability Outpatient Therapy Clinic

**Physician's Signature:	Date:
Phone Number:	
National Provider Identifier (NPI)	
LIPIN Patient First Provider #	Medicaid Screening Provider #:
defent institution for the	Wedicaid Screening Flovider #.
Prescription for treatment comments:	



Signature

INSURANCE VERIFICATION

It would be important to know what your insurance covers in relation to therapy visits BEFORE your visits start. You can do this by calling your insurance company and asking the following questions. When you call your Insurance Company, you will want to ask the following questions:

	Formerly UCP of Greater Birmingham the follo	wing questions. When you call you y, you will want to ask the following	ur Insurance
•	 What is my family's coverage for EACH discipl about any restrictions, limitations or special a benefits for EACH discipline no matter what si. PT: OT: SLP: 	uthorizations needed for my child	to access these
•	 Does my insurance have any prior authorization company says you need special authorization contact us for additional assistance. i. PT: ii. OT: iii. SLP: 		
•	Is there a limit to how many visits a year, if ye i. PT: ii. OT: iii. SLP:		
•	For OT coverage, does my policy have a "hand	d rider policy"?	
•	How much is my deductible?		
•	What amount do I have to pay, once my dedu	ctible is met? (this is usually a % of	f the fee)
•	What is my co-pay?		
•	What is my out of pocket maximum for the ye	ar?	
•	Is there a lifetime maximum benefit?		
•	When does my calendar year begin and end?		
	Do I have a diagnosis or therapy code requirer or other physcian. gning this form I acknowledge and understand myunderstand that the Ability Clinic is a fee for service.	/ insurance requirments prio to sta	arting therapy. I
	py session if payment is not up to date on my acc		,

Date



OUTPATIENT THERAPY ATTENDANCE POLICY

Cancellations:

We realize that families will need to cancel appointments occasionally for various reasons. If you must do so, we ask that you call the receptionist at 944-3944 at least 24 hours in advance so that therapists may rearrange their schedules to accommodate other appointments. Additionally, please be aware that if an appointment is canceled, we may not always be able to reschedule that appointment in the time frame that you may want.

Missed Appointments:

Since there are many families awaiting services, keeping scheduled appointments is important to remain in the program. If an appointment is missed without prior cancellation it will be considered a missed appointment. If your child has a standing/weekly appointment and an appointment is missed the remainder appointments will be canceled. Appointments will not resume until you call your therapist to set up your next appointment or request a new standing appointment schedule. Please be aware that we may not be able to reschedule that appointment in the time frame that you may want or had prior to canceling. Please note that there will be a \$30 charge for missed appointments without prior notification.

Arrival:

Please note that you should arrive on time for scheduled appointments. If you arrive 15 minutes or more than your session will be cut short to accommodate other scheduled patient appointments. For arrivals later than 15 minutes past the scheduled time, we reserve the right to not see your child for that appointment.

Statement of health policies:

If your child has been sick within 24 hours of the scheduled appointment, we ask that you cancel the appointment. Your child should be kept home if their illness prevents them from participating comfortably in activities or the illness is known to be contagious. Fever, vomiting, unusual lethargy, diarrhea, persistent crying, difficulty breathing, and other signs of severe illness are reasons for exclusion. A child should remain at home if he or she is infectious and until he or she is free of any of the above symptoms for 24 hours.

r understand United Ability's Policies.	s Cancellation, Miss	sed Appointment	s, Arrival and statement of	f Health
Signature			Date	



AUTHORIZATION TO DISCLOSE PROTECTED HEALTH INFORMATION (PHI) for Education, Marketing or Media Purposes

Consumer Name:		Date of Birth:		
pui	he undersigned, agree and authorize disclosure rpose(s) that may include, but are not limit ining/educational/promotional videos, social n	ed to, news r	eleases, website content, printed	marketing materials
Spe	ecific Dates of Service: from		to	
Ple	ase indicate any type or use of PHI you do NO	T want disclos	sed:	
	Photo		Name	
	Story/Background Information		Voice	
	Printed Materials		Video Footage	
	News Interview		Website and Social Media	
	Other:			
1. 2. 3. 4. 5.	This information about the consumer is put I may refuse to sign the authorization. I have the right to revoke this authorization UNITED ABILITY has taken action in reliant This authorization will expire 5 years from From: To: To: UNITED ABILITY is not responsible once Premoved. By signing below, I recognize that the profusely subject to re-disclosure by the reclaw. Treatment or payment will not be based of	on in writing, bece on it. In the date signoral HI is posted on tected health is cipient of this c	ut if I do it will not have any effect to ed or will be valid from the specific of YouTube or other social media if it information used or disclosed under lisclosure and may no longer be pro	dates of is then asked to be this authorization
8.	I will receive a copy of this authorization in			
Sign	nature of Consumer or Legal Guardian		Date	
Prir	nt Name of Consumer or Legal Guardian/Relati	onship to the (Consumer	
	ness			



PATIENT AUTHORIZATION FORM FOR USE AND DISCLOSURE OF PROTECTED HEALTH INFORMATION

Patient's Name:	Date of Birth:		
Consistent with the requirements of the Health Insuse, release and/or disclosure of my protected hea	surance Portability and Accountability Act of 1996 (HIPAA), I hereby authorize the alth information as described below:		
Person/Organization Sending the Information:	Person/Organization Receiving the Information:		
United Ability 100 Oslo Circle Birmingham, Al 35211			
Person/Organization Sending the Information:	Person/Organization Receiving the Information:		
	UNITED ABILITY 100 Oslo Circle Birmingham, Alabama 35211		
For the purpose of:			
Specific Dates of Service: from	to present		
understand that if this disclosure constitutes a "sale to the covered entity. This authorization shall be updated annually for a landerstand that I may revoke this authorization upon this authorization. Written revocation must and payment may not be conditioned upon a sign	r marketing purposes, it will involve financial remuneration to UNITED ABILITY. of my protected health information that the disclosure will result in remuneration fl patients. at any time in writing except to the extent that UNITED ABILITY has already relied be sent to UNITED ABILITY's Privacy Officer. I further understand that treatment authorization. I understand that information authorized to be used, released to subject to re-disclosure by the recipient. Any such re-disclosure is not protected.		
Patient Signature	Date		
Personal Representative	Date		
Relationship to Patient/Authority to Release Protec	cted Health Information		
Witness Signature	Date		

This form must set forth a specific description of the information to be used, released or disclosed and the specific individual, entity or agency receiving the protected health information.



THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

UNITED ABILITY and its affiliated entities, including HAND IN HAND and LINCPoint, (collectively, "UNITED ABILITY") is required to maintain the privacy of your protected health information and to provide you with notice of our legal duties and privacy practices with respect to your protected health information. We will not use, release or disclose your health information except as described in this Notice of Privacy Practices ("Privacy Notice" or "Notice"), unless specifically authorized by you in writing. We are also required by law to notify you following a breach of unsecured protected health information. In providing professional medical services to you, we will create, maintain, and store your protected health information.

WHAT HEALTH INFORMATION IS PROTECTED

We are committed to protecting the privacy of health information we gather about you while providing health-related services. Some examples of protected health information are information about your health condition; information about health care services you have received or may receive in the future; information about your health care benefits under an insurance plan; geographic information; demographic information; unique numbers that may identify you; and other types of information that may identify who you are.

EXAMPLES OF DISCLOSURES FOR TREATMENT, PAYMENT AND HEALTH OPERATIONS: The following categories describe the ways that we may use, release, and disclose your health information for treatment, payment, and health care operations without the need for a signed authorization from you.

<u>Treatment</u>: We will use your protected health information in the provision and coordination of your health care. For example, we may disclose all or any portion of your medical record information as part of your care and continued treatment to your attending physician and other health care providers who have a legitimate need for such information.

<u>Family/Friends</u>: UNITED ABILITY may release protected health information about you to a friend or family member who is involved in your medical care. We may also give information to someone who helps pay for your care, and we may also tell your family or friends of your condition and that you are at UNITED ABILITY. We will give you an opportunity to agree or object to these disclosures.

<u>Payment</u>: UNITED ABILITY may release protected health information about you for the purposes of determining coverage, billing, claims management, medical data processing, and reimbursement. For example, the information may be released to an insurance company, third party payer or other entity (or their authorized representatives) involved in the payment of your medical bill and may include copies of your medical record needed to pay your account.

<u>Healthcare Operations</u>: UNITED ABILITY may use and disclose your protected health information during routine healthcare operations. These operations may include quality assurance, utilization review, medical review, internal auditing, accreditation, certification, licensing or credentialing activities, management and administration of UNITED ABILITY, and educational purposes.

Appointment Reminders/Communications: UNITED ABILITY may use and disclose protected health information to contact you as a reminder that you have an appointment for treatment, medical care or follow-up and may leave a message for you at the number that UNITED ABILITY has listed for you. Also, UNITED ABILITY may use and disclose your protected health information via email or text. If you prefer for UNITED ABILITY not to use such communication, you may request that in writing on the Request for Restrictions form.

UNITED ABILITY may also use and disclose your protected health information without your authorization for the following purposes:

<u>Health Related Business, Services and Treatment Alternatives</u> - Your medical information may be used or disclosed to tell you of health-related benefits or services provided by UNITED ABILITY that may be of interest to you and your particular medical condition.

<u>Alternatives</u> - Your medical information may be used or disclosed to tell you of health-related benefits or services provided by UNITED ABILITY that may be of interest to you and your particular medical condition.

<u>Regulatory Agencies</u> - Your medical information may be disclosed to a health oversight agency for activities authorized by law including, but not limited to, licensure, certification, audits, investigations and inspections.

<u>Law Enforcement/Litigation</u> - Your medical information may be disclosed to a law enforcement official for law enforcement purposes as required by law or in response to a valid subpoena or court order.

<u>Public Health</u> - Your medical information may be disclosed to public health or legal authorities charged with preventing or controlling disease, injury or disability.

<u>Serious Threat to Health or Safety</u> - Your medical information may be used or disclosed to reduce or prevent a serious threat to your health and safety or the health and safety of another individual or the public.

<u>Military/Veterans/National Security</u> - Your medical information may be disclosed, as required by military command authorities, if you are a member of the armed forces. In addition, UNITED ABILITY may disclose your medical information to federal officials for intelligence and national security activities authorized by law.

Required by Law - Your medical information may be used or disclosed when required to do so by law.

<u>Coroners, Medical Examiners, Funeral Directors</u> - Your medical information may be disclosed to a coroner, medical examiner, or to funeral directors as necessary to carry out their duties.

Research - Your medical information may be used or disclosed for research purposes in certain limited circumstances.

<u>Workers Compensation</u> - Your medical information may be used or disclosed to release medical information about you for workers' compensation or similar programs as required under Alabama law.

YOUR AUTHORIZATION IS NEEDED FOR OTHER USES AND DISCLOSURES

We will not use or disclose your health information for any other purpose not described in this Notice unless you give us written authorization to do so. A signed authorization is necessary for most uses and disclosures related to psychotherapy notes (where appropriate). Uses and disclosures of protected health information for marketing purposes and disclosures that constitute a sale of protected health information also require an authorization. If you give us written authorization to use or disclose your health information for a purpose that is not described in this Notice, then you may revoke it in writing at any time. Your revocation will be effective for all your health information that we maintain, unless we have taken action in reliance on your authorization. We may engage in fundraising activities from time to time. You have the right to opt out of receiving any communications from us regarding fundraising.

YOUR INDIVIDUAL RIGHTS

You have the following rights concerning your medical information. Please note that to exercise any of the privacy rights described below, you must complete a written request and send it to the UNITED ABILITY's Privacy Officer. You have the right to:

- 1. Request that UNITED ABILITY communicate with you about your health and related issues in a particular manner or at certain locations;
- 2. Inspect and copy your health record as provided by the HIPAA Privacy Rule in 45 C.F.R. § 164.524;
- 3. Obtain an accounting of the use or disclosure of your health information as provided in 45 C.F.R. § 164,528;
- 4. Request restrictions on certain uses and disclosures of your medical information. UNITED ABILITY may not agree to honor your request for restrictions. We are not required to agree to your request for a restriction, and in some cases the restriction you request may not be permitted under law. If we do agree to your request to restrict the use and disclosure of health information, we will be bound by our agreement unless the information is needed to provide you with emergency treatment or comply with the law. Please note that we must agree to your request to restrict disclosure of your health information to a health plan if (a) the request is for the purpose of carrying out payment or health care operations and is not otherwise required by law; and (b) the information pertains solely to a health care item or service for which you have already paid us in full.
- 5. Receive a paper copy of this Privacy Notice, upon request;
- 6. Revoke any authorization allowing UNITED ABILITY to use or disclose your medical information except to the extent that action has already been taken by UNITED ABILITY; and
- 7. Amend your health record as provided in 45 C.F.R. § 164.526.

FOR MORE INFORMATION OR TO REPORT A PROBLEM: If you have questions and would like additional information or if you believe your privacy rights have been violated, please contact our Privacy Officer, Gary Edwards, at UNITED ABILITY, 100 Oslo Circle, Birmingham, Alabama 35211. All complaints must be submitted in writing. There will be no retaliation for filing a complaint or expressing a concern. You may also file a complaint with to the Region IV, Office of Civil Rights, U.S. Department of Health and Human Services, 61 Forsyth Street, SW-Suite 3B70, Atlanta, GA 30323. Voice Phone 800-368-1019, Fax 404-562-7881, TDD 800-537-7697 or via http://www.hhs.gov/civil-rights/filing-a-complaint/index.html.

<u>CHANGES TO THIS NOTICE</u>: UNITED ABILITY reserves the right to change the terms of its Privacy Notice and to make the new Notice provisions effective for all individually identifiable health information that it maintains.

EFFECTIVE DATE: The effective date of the Privacy Notice is **SEPTEMBER 2014**.



ACKNOWLEDGEMENT OF RECEIPT HIPAA - NOTICE OF PRIVACY PRACTICES

Patient Name:	Date of Birth:	
By signing this document, I acknowledge that Practices.	I have received a copy of UNITED ABILITY's Notice of	Privac
*		
Printed Name		
Signature		
 Date		
FOR USE BY UNITED ABILITY		
Date Acknowledgement ReceivedOR-		
Reason acknowledgement was <u>not</u> obtained:		



HIPAA MESSAGING RELEASE FORM

Patient Name:	
Date of Birth	
We are unable to discuss your treatment with anyowritten permission.	one unless the patient or patient's guardian grants United Ability
() I authorize the release of information including information. This information may be released to:	the diagnosis, records, images, examination rendered and claims
Name	Relationship
Name	Relationship
Name	Relationship
☐ Information is not to be released to anyon	e.
appointment or leave message if our providers are	re providers to reach patients while in route to a designated unable to reach patients when they are called. If we are unable ing to your care or the care of your dependent, please check one
☐ You may leave a detailed message.	
☐ Please leave a message asking me to return	n your call.
☐ Other	
The best phone number to reach me:	or
United Ability may also send correspondence (ir address(es): Email 1:	ncluding personal health information) to the following email
Email 2:	
Signature:	
Witness:	Date:/



UNITED ABILITY

REQUEST FOR RESTRICTIONS OR CONFIDENTIAL COMMUNICATIONS

(print name of patient) understand that as a part of my care, United Ability receives, originates, discloses, and uses individually identifiable health information, including, but not limited to, health records and other health information describing my health history, symptoms, examination and test results, diagnoses, treatment, treatment plans, and billing and health insurance information. I consent to the use and disclosure of health information about me by UNITED ABILITY, its employees and staff, including information about notifiable diseases, sexually transmitted diseases, acquired human immunodeficiency syndrome (AIDS), human immunodeficiency virus (HIV) and psychological or psychiatric treatment to perform the following: Diagnose my medical/psychiatric/psychological condition, plan and provide my care and treatment, communicate with other health professionals concerning my care, document services for payment/reimbursement, conduct routine health care operations, such as quality assurance (the process of monitoring the necessity for, the appropriateness of, and the quality of care provided) and peer review (the process of monitoring the effectiveness of health care personnel), reports as required by law or to protect others. I understand that I do not have to sign this consent, but that if I do not consent, UNITED ABILITY may refuse to provide me health care services unless applicable state or federal law requires it to provide such services. I acknowledge that I have been provided a Notice of Privacy Practices that fully explains the uses and disclosures that UNITED ABILITY may make with respect to my individually identifiable health information ("PHI"). *______INITIAL HERE I understand that I have the following rights: To request restrictions on the use or disclosure of my PHI to carry out treatment, payment, or health care operations. 1. I further understand that UNITED ABILITY is not required to agree to the requested restriction but that, if it does agree, it must honor the restriction unless I request that it stop doing so or UNITED ABILITY notifies me that it is no longer going to honor the request. I request the following restrictions on the use or disclosure of my protected health information (none, if left blank). To request confidential communications. For example, I might request that all medical bills be mailed to a certain post office box rather than to my home, or that I do not want communications via email or text. I further understand that UNITED ABILITY does not have to honor this request, and that it will tell me whether or not it will honor the request. I further understand that UNITED ABILITY can decide at any time not to honor the request and that it must tell me if this happens. I request the following: (none, if left blank). I understand that I may revoke this consent in writing but that the revocation will not be effective to the extent that UNITED ABILITY has already taken action in reliance on it. Signature of Patient or Personal Representative Date Relationship of Personal Representative to the Patient Signature of Witness Print Personal Representative's Name For UNITED ABILITY use only: Circle One: Accepted Rejected

This form to be retained by UNITED ABILITY for not less than six (6) years from the most recent date noted above.

Accepted, but with the following limitations: