

ABILITY CLINIC ENROLLMENT PAPERWORK

Dear Family,

Thank you for your interest in the Ability Clinic We look forward to working with you and your child. Please complete the enclosed information and return via email to: **cstevenson@unitedability.org**

It is important that the enclosed information be completed and returned so your child can receive an evaluation appointment.

United Ability accepts third party payment and private pay for services rendered. A co-pay will be required at each scheduled appointment. In addition to your co-pay, you will be responsible for any charges not paid by your insurance and will receive an invoice at the end of each month. Please note treatment rooms and common areas are videotaped on an ongoing basis for security and quality assurance purposes using only United Ability owned equipment/devices.

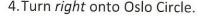
Please bring your insurance or Medicaid card with you for your initial appointment so that a copy can be made. Also remember to notify us of any insurance changes as soon as they occur.

If you have any questions regarding scheduling services you may call 205-944-3944.

Directions to United Ability, Ability Clinic 120 Oslo Circle Birmingham, AL 35211

<u>Driving Directions to United Ability (formerly United Cerebral Palsy of Greater Birmingham)</u>

- 1. Take the Lakeshore Drive Exit #255
- 2. **From I-65 South**, turn *right* onto Lakeshore Drive and go about 3.7 miles **From I-65 North**, turn *left* onto Lakeshore Drive and go about 3.7 miles
- 3. After you pass Cook's Pest Control on the left, take the next *left* onto Sydney Drive (at the light).





When you turn onto Sydney Drive, you will see a large Colonial Building at the corner of Sydney Drive and Oslo Circle which is our Administration Building. United Ability has *THREE* buildings on Oslo Circle. For the Ability Clinic and Outpatient Therapy, CONTINUE on Oslo Circle and at the end of the street, turn to the left into the Ability Clinic Parking loft. Park on the left side near the garden and enter in the clinic front entrance.



Thank you for choosing the Ability Clinic for your physical medicine and rehabilitation needs. We realize that navigating health care is a complex task and welcome the opportunity to provide quality care in a family environment. To make your time here the most productive, we are providing the following information to help guide your visit.

- Cancellations- Please notify our office at (205) 944-3944 at least 48 hours in advance if you need to
 cancel or reschedule an appointment. Please also contact us if you are delayed in your arrival for
 your appointment.
- Arrival- Please arrive for your scheduled appointment at least 15 minutes prior to your appointment time to allow for registration. You will be asked to present insurance cards and driver's license (or picture ID). Additionally, any applicable co-payment for insurance is due at the time of registration.
- Legal Guardian- If someone other than the parent or legal guardian accompanies the patient to their visit, we must have a signed statement from the legal guardian stating that I have permission to evaluate and provide medical recommendations for treatment and/or therapy. If the statement is not available, treatment will not be provided.
- What to bring-
 - Medical Information- Please bring any medical information (therapy notes, consults, evaluations, primary physician notes, etc.) that may better help understand all health concerns.
 - Medication List- Please bring a list of all current medications including name, dose, and when taken.
 - Medical Equipment- Please bring any orthotics/splints, wheelchairs, walkers or other medical equipment used.
 - o Insurance Information- Insurance cards and appropriate co-payment is required upon registration. Please verify with your plan that the physician services are a covered benefit. Also, you may receive services from a therapist as part of this visit, which could result in a separate charge. Many insurance plans limit the number of therapy visits, so please verify to make sure therapy services are covered under your plan.
- What to Expect- You will receive a comprehensive exam and have the opportunity to ask questions and obtain educational information. Additionally, you may be given prescriptions for medications, therapy or equipment as part of your care. Please note treatment rooms and common areas are videotaped on an ongoing basis for security and quality assurance purposes using only United Ability owned equipment/devices.
- To Obtain Directions and Additional Information- Please feel free to visit our website at www.unitedability.org to access directions or to obtain additional information about services provided by United Ability.



ABILITY PAYMENT AGREEMENT and ACKNOWLEDGMENT OF RESPONSIBILITY OF INSURANCE VERIFICATION

United Ability accepts third party payment (insurance and Medicaid) as well as private pay for outpatient services rendered. A co-pay will be required at each scheduled appointment. In addition to your co-pay, you will be responsible for any charges not paid by your insurance and will receive an invoice at the end of each month.

To prevent any confusion that may result in denials by your third party provider, it is important for you to remember to notify us of any insurance changes or primary care physician changes as soon as they occur.

United ability is NOT responsible for checking with your insurance company to ascertain any costs that you may incur as a result of receiving outpatient therapy through the organization. You are responsible for calling your insurance company to discuss any and all coverage regarding your plan. Please ask specific information and give them the name of the therapist/s your child will be seeing as well as information on United Ability.

Additionally, if your child has Medicaid, then you are responsible for assisting us in obtaining the appropriate physician referral necessary for payment. If we are unable to get the appropriate referral for any reason, your child will be discharged from therapy until the proper paperwork is in place.

I understand that I am responsible for obtaining information from any third party providers as to therapy coverage. I also understand that if I have not met my deductible or my insurance does not pay for any reason, then I am responsible for the full balance incurred.

United Ability utilizes an off-site billing company from whom you will receive a monthly statement of payments and balance owed. Payment instructions will be included in your statement. Additionally, United Ability utilizes a collection agency for any unpaid balances.

Any questions about billing may be addressed to the following:

Dr. Evans patients (205) 944-1122 Drs. Davis, Powell and Head (205) 638-5600

My signature acknowledges understanding of the above information and I agree to pay in full for any outstanding balances.

Signature (Patient or Guardian)	Date	
Printed Signature		

Revised 9/21



ABILITY UNITED ABILITY PATIENT INFORMATION AND AUTHORIZATION FOR MEDICAL/THERAPY SERVICES

Date:			
How did you hear about or	ur Ability Clinic?		
Patient's Name:	(Middle) (Last)	Birth Date:	
The state of the s	(Middle) (Last) Number://	[] Male	[] Female
Race: Ethni	city: Preferred Langu	age : D	iagnosis:
Parents/Guardian's Name		Parents/Guardiar	n's Name DOB:
	•		
	Work Phone:		
Alternate Phone:			
Policy Holder Employer:			
	s:		
	ı can be reached during the day: _		
Please list all of patient's h			
Type Pediatrician/EPSDT Dentist Eye	Name		Phone
Neurologist Therapist	***************************************		
Preferred Hospital:	Location:	Phone:	Phone:
	nd reason). Please use additional		
Address:			
	Birth date of Policy Holder:		
Contract #:	Group #:		

Secondary Insurance Cor	mpany:		
Address:	City:	State:	Zip:
Policy Holder:	Birth date of Po	licy Holder:	Relation to Client:
Contract #:		Group #:	
Medicaid Coverage: []Ye	s [] No Medicaid Patie nt	t 1st Program [] Yes []	No Medicaid Waiver/Type:
Patient First Primary Care	Physician:		
Medicaid Number:			
Name as listed on card:			
with the companies name to process these claims. I	d above for services provid	ed and I authorize the r e responsible for paym	ze United Ability or its agents to file claims elease of any medical information necessary ent of any charges not reimbursed through
Responsible Party's Signat	ure:		Date:
Relationship to Patient:			



THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

UNITED ABILITY and its affiliated entities, including HAND IN HAND and LINCPoint, (collectively, "UNITED ABILITY") is required to maintain the privacy of your protected health information and to provide you with notice of our legal duties and privacy practices with respect to your protected health information. We will not use, release or disclose your health information except as described in this Notice of Privacy Practices ("Privacy Notice" or "Notice"), unless specifically authorized by you in writing. We are also required by law to notify you following a breach of unsecured protected health information. In providing professional medical services to you, we will create, maintain, and store your protected health information.

WHAT HEALTH INFORMATION IS PROTECTED

We are committed to protecting the privacy of health information we gather about you while providing health-related services. Some examples of protected health information are information about your health condition; information about health care services you have received or may receive in the future; information about your health care benefits under an insurance plan; geographic information; demographic information; unique numbers that may identify you; and other types of information that may identify who you are.

EXAMPLES OF DISCLOSURES FOR TREATMENT, PAYMENT AND HEALTH OPERATIONS: The following categories describe the ways that we may use, release, and disclose your health information for treatment, payment, and health care operations without the need for a signed authorization from you.

<u>Treatment</u>: We will use your protected health information in the provision and coordination of your health care. For example, we may disclose all or any portion of your medical record information as part of your care and continued treatment to your attending physician and other health care providers who have a legitimate need for such information.

<u>Family/Friends</u>: UNITED ABILITY may release protected health information about you to a friend or family member who is involved in your medical care. We may also give information to someone who helps pay for your care, and we may also tell your family or friends of your condition and that you are at UNITED ABILITY. We will give you an opportunity to agree or object to these disclosures.

<u>Payment</u>: UNITED ABILITY may release protected health information about you for the purposes of determining coverage, billing, claims management, medical data processing, and reimbursement. For example, the information may be released to an insurance company, third party payer or other entity (or their authorized representatives) involved in the payment of your medical bill and may include copies of your medical record needed to pay your account.

<u>Healthcare Operations</u>: UNITED ABILITY may use and disclose your protected health information during routine healthcare operations. These operations may include quality assurance, utilization review, medical review, internal auditing, accreditation, certification, licensing or credentialing activities, management and administration of UNITED ABILITY, and educational purposes.

Appointment Reminders/Communications: UNITED ABILITY may use and disclose protected health information to contact you as a reminder that you have an appointment for treatment, medical care or follow-up and may leave a message for you at the number that UNITED ABILITY has listed for you. Also, UNITED ABILITY may use and disclose your protected health information via email or text. If you prefer for UNITED ABILITY not to use such communication, you may request that in writing on the Request for Restrictions form.

UNITED ABILITY may also use and disclose your protected health information without your authorization for the following purposes:

<u>Health Related Business, Services and Treatment Alternatives</u> - Your medical information may be used or disclosed to tell you of health-related benefits or services provided by UNITED ABILITY that may be of interest to you and your particular medical condition.

<u>Alternatives</u> - Your medical information may be used or disclosed to tell you of health-related benefits or services provided by UNITED ABILITY that may be of interest to you and your particular medical condition.

<u>Regulatory Agencies</u> - Your medical information may be disclosed to a health oversight agency for activities authorized by law including, but not limited to, licensure, certification, audits, investigations and inspections.

<u>Law Enforcement/Litigation</u> - Your medical information may be disclosed to a law enforcement official for law enforcement purposes as required by law or in response to a valid subpoena or court order.

<u>Public Health</u> - Your medical information may be disclosed to public health or legal authorities charged with preventing or controlling disease, injury or disability.

<u>Serious Threat to Health or Safety</u> - Your medical information may be used or disclosed to reduce or prevent a serious threat to your health and safety or the health and safety of another individual or the public.

<u>Military/Veterans/National Security</u> - Your medical information may be disclosed, as required by military command authorities, if you are a member of the armed forces. In addition, UNITED ABILITY may disclose your medical information to federal officials for intelligence and national security activities authorized by law.

Required by Law - Your medical information may be used or disclosed when required to do so by law.

<u>Coroners, Medical Examiners, Funeral Directors</u> - Your medical information may be disclosed to a coroner, medical examiner, or to funeral directors as necessary to carry out their duties.

Research - Your medical information may be used or disclosed for research purposes in certain limited circumstances.

Workers Compensation - Your medical information may be used or disclosed to release medical information about you for workers' compensation or similar programs as required under Alabama law.

YOUR AUTHORIZATION IS NEEDED FOR OTHER USES AND DISCLOSURES

We will not use or disclose your health information for any other purpose not described in this Notice unless you give us written authorization to do so. A signed authorization is necessary for most uses and disclosures related to psychotherapy notes (where appropriate). Uses and disclosures of protected health information for marketing purposes and disclosures that constitute a sale of protected health information also require an authorization. If you give us written authorization to use or disclose your health information for a purpose that is not described in this Notice, then you may revoke it in writing at any time. Your revocation will be effective for all your health information that we maintain, unless we have taken action in reliance on your authorization. We may engage in fundraising activities from time to time. You have the right to opt out of receiving any communications from us regarding fundraising.

YOUR INDIVIDUAL RIGHTS

You have the following rights concerning your medical information. Please note that to exercise any of the privacy rights described below, you must complete a written request and send it to the UNITED ABILITY's Privacy Officer. You have the right to:

- 1. Request that UNITED ABILITY communicate with you about your health and related issues in a particular manner or at certain locations;
- Inspect and copy your health record as provided by the HIPAA Privacy Rule in 45 C.F.R. § 164.524;
- Obtain an accounting of the use or disclosure of your health information as provided in 45 C.F.R. § 164.528;
- 4. Request restrictions on certain uses and disclosures of your medical information. UNITED ABILITY may not agree to honor your request for restrictions. We are not required to agree to your request for a restriction, and in some cases the restriction you request may not be permitted under law. If we do agree to your request to restrict the use and disclosure of health information, we will be bound by our agreement unless the information is needed to provide you with emergency treatment or comply with the law. Please note that we must agree to your request to restrict disclosure of your health information to a health plan if (a) the request is for the purpose of carrying out payment or health care operations and is not otherwise required by law; and (b) the information pertains solely to a health care item or service for which you have already paid us in full.
- 5. Receive a paper copy of this Privacy Notice, upon request;
- 6. Revoke any authorization allowing UNITED ABILITY to use or disclose your medical information except to the extent that action has already been taken by UNITED ABILITY; and
- 7. Amend your health record as provided in 45 C.F.R. § 164.526.

FOR MORE INFORMATION OR TO REPORT A PROBLEM: If you have questions and would like additional information or if you believe your privacy rights have been violated, please contact our Privacy Officer, Gary Edwards, at UNITED ABILITY, 100 Oslo Circle, Birmingham, Alabama 35211. All complaints must be submitted in writing. There will be no retaliation for filing a complaint or expressing a concern. You may also file a complaint with to the Region IV, Office of Civil Rights, U.S. Department of Health and Human Services, 61 Forsyth Street, SW-Suite 3B70, Atlanta, GA 30323. Voice Phone 800-368-1019, Fax 404-562-7881, TDD 800-537-7697 or via http://www.hhs.gov/civil-rights/filing-a-complaint/index.html.

CHANGES TO THIS NOTICE: UNITED ABILITY reserves the right to change the terms of its Privacy Notice and to make the new Notice provisions effective for all individually identifiable health information that it maintains.

EFFECTIVE DATE: The effective date of the Privacy Notice is SEPTEMBER 2014.

Revised 3/19



ACKNOWLEDGEMENT OF RECEIPT HIPAA - NOTICE OF PRIVACY PRACTICES

Patient Name:	Date of Birth:
By signing this document, I acknowledge that I have rec Practices.	ceived a copy of UNITED ABILITY's Notice of Privac
Printed Name	
Signature	
Date	
FOR USE BY UNITED ABILITY	
Date Acknowledgement ReceivedOR-	
Reason acknowledgement was <u>not</u> obtained:	



UNITED ABILITY

REQUEST FOR RESTRICTIONS OR CONFIDENTIAL COMMUNICATIONS

(print name of patient) understand that as a part of my care, United Ability receives, originates, discloses, and uses individually identifiable health information, including, but not limited to, health records and other health information describing my health history, symptoms, examination and test results, diagnoses, treatment, treatment plans, and billing and health insurance information. I consent to the use and disclosure of health information about me by UNITED ABILITY, its employees and staff, including information about notifiable diseases, sexually transmitted diseases, acquired human immunodeficiency syndrome (AIDS), human immunodeficiency virus (HIV) and psychological or psychiatric treatment to perform the following: Diagnose my medical/psychiatric/psychological condition, plan and provide my care and treatment, communicate with other health professionals concerning my care, document services for payment/reimbursement, conduct routine health care operations, such as quality assurance (the process of monitoring the necessity for, the appropriateness of, and the quality of care provided) and peer review (the process of monitoring the effectiveness of health care personnel), reports as required by law or to protect others. I understand that I do not have to sign this consent, but that if I do not consent, UNITED ABILITY may refuse to provide me health care services unless applicable state or federal law requires it to provide such services. I acknowledge that I have been provided a Notice of Privacy Practices that fully explains the uses and disclosures that UNITED ABILITY may make with respect to my individually identifiable health information ("PHI"). *_____ INITIAL HERE I understand that I have the following rights: To request restrictions on the use or disclosure of my PHI to carry out treatment, payment, or health care operations. I further understand that UNITED ABILITY is not required to agree to the requested restriction but that, if it does agree, it must honor the restriction unless I request that it stop doing so or UNITED ABILITY notifies me that it is no longer going to honor the request. I request the following restrictions on the use or disclosure of my protected health information (none, if left blank). To request confidential communications. For example, I might request that all medical bills be mailed to a certain post office box rather than to my home, or that I do not want communications via email or text. I further understand that UNITED ABILITY does not have to honor this request, and that it will tell me whether or not it will honor the request. I further understand that UNITED ABILITY can decide at any time not to honor the request and that it must tell me if this happens. I request the following: (none, if left blank). I understand that I may revoke this consent in writing but that the revocation will not be effective to the extent that UNITED ABILITY has already taken action in reliance on it. Signature of Patient or Personal Representative Date Relationship of Personal Representative to the Patient Signature of Witness Print Personal Representative's Name For UNITED ABILITY use only: Circle One: Accepted Rejected Accepted, but with the following limitations:

This form to be retained by UNITED ABILITY for not less than six (6) years from the most recent date noted above.



PATIENT AUTHORIZATION FORM FOR USE UNITED AND DISCLOSURE OF PROTECTED HEALTH INFORMATION

Patient's Name:	Date of Bir	th:
Consistent with the requirements of the Health Insuse, release and/or disclosure of my protected he	surance Portability and Account alth information as described be	ability Act of 1996 (HIPAA), I hereby authorize the elow:
Person/Organization Sending the Information:	Person/Organization Receiv	ing the Information:
United Ability		
100 Oslo Circle		
Birmingham, Al 35211		
Person/Organization Sending the Information:	Person/Organization Receive	ing the Information:
	UNITED ABILITY	
	100 Oslo Circle	
	Birmingham, Alabama 35211	L
For the purpose of:		
Specific Dates of Service: from		
for long-term care policies. If this disclosure is for understand that if this disclosure constitutes a "sale to the covered entity. This authorization shall be updated annually for all I understand that I may revoke this authorization a upon this authorization. Written revocation must I and payment may not be conditioned upon a signer and disclosed pursuant to this authorization may be by this authorization or the HIPAA Privacy Rule.	of my protected health inform. I patients. t any time in writing except to be sent to UNITED ABILITY's Priced authorization. I understand	ation that the disclosure will result in remuneration the extent that UNITED ABILITY has already relied vacy Officer. I further understand that treatment
Patient Signature		
ducit Signature	Dat	re
Personal Representative	Dat	re
Relationship to Patient/Authority to Release Protect	ed Health Information	
Witness Signature	Dat	е

This form must set forth a specific description of the information to be used, released or disclosed and the specific individual, entity or agency receiving the protected health information.



AUTHORIZATION TO DISCLOSE PROTECTED HEALTH INFORMATION (PHI) for Education, Marketing or Media Purposes

Consur	mer Name:	***********	Date of Birth:
purpos	ndersigned, agree and authorize disclosure of protective (s) that may include, but are not limited to, new g/educational/promotional videos, social media, or o	NS I	eleases, website content, printed marketing materials
Specific	Dates of Service: from	-	to
	indicate any type or use of PHI you do NOT want dis		
☐ Ph	oto		Name
☐ Sto	ry/Background Information		Voice
☐ Pri	nted Materials		Video Footage
☐ Ne	ws Interview	-	Website and Social Media
Oth	ner:		
4.5.6.7.	removed. By signing below, I recognize that the protected heal may be subject to re-disclosure by the recipient of th law. Treatment or payment will not be based on my signing.	g, brigned on the irrais dispense of the irra	at if I do it will not have any effect to the extent that ed or will be valid from the specific dates of YouTube or other social media if it is then asked to be information used or disclosed under this authorization isclosure and may no longer be protected under federal
8.	I will receive a copy of this authorization if I request i	t.	
Signatur	e of Consumer or Legal Guardian		Date
Print Na	me of Consumer or Legal Guardian/Relationship to th	ne C	onsumer
Mitness			



HIPAA MESSAGING RELEASE FORM

Patie Date	of Birth		_
We a		unless the patient or patient's guardian grants United Abil	- ity
() I a	authorize the release of information including the mation. This information may be released to:	diagnosis, records, images, examination rendered and clair	ns
Name	е	Relationship	
Name	2	Relationship	
Name	2	Relationship	
	Information is not to be released to anyone.		
appoi to spe	ntment or leave message if our providers are una	roviders to reach patients while in route to a designate ble to reach patients when they are called. If we are unab to your care or the care of your dependent, please check on	10
	You may leave a detailed message.		
	Please leave a message asking me to return yo	ur call.	
	Other		
The be	est phone number to reach me:	or	
Jnited addres	A Ability may also send correspondence (includes(es): Email 1: Email 2:	ling personal health information) to the following ema	
ignatı	ure:		
Vitnes	55:	Date:/	



TELEMEDICINE RECIPIENT CONSENT FORM

I (name) ______ agree to receive this health care service, MEDICAL APPOINTMENT, as a telemedicine service. I understand that the health care practitioner is located in another location: 120 Oslo Circle, Birmingham, AL 35211. A telemedicine service means that my visit with a practitioner at the distant site will happen by using special audiovisual equipment. This consent is valid for six months for follow-up telemedicine services with the health care provider, medical treatment, provider payment, and health care operations. The original document is retained in the medical record, and the recipient receives a copy. I also understand that:

- I can decline the telemedicine service at any time without affecting my right to future care or treatment, and any program benefits to which I would otherwise be entitled cannot be taken away.
- I may have to travel to see a health care practitioner in-person if I decline the telemedicine service.
- If I decline the telemedicine services, the other options/alternatives available for me, including in person services, are as follows:
- 1- The same confidentiality protections that apply to my other medical care also apply to the telemedicine service.
- 2- I will have access to all medical information resulting from the telemedicine service as provided by law.
- 3- The information from the telehealth service (images that can be identified as mine or other medical information from the telehealth service) cannot be released to researchers or anyone else without my additional written consent.
- 4- I will be informed of all people who will be present at all sites during my telemedicine service.
- 5- I may exclude anyone from any site during my telehealth service.
- 6- I may see an appropriately trained staff person or employee in-person immediately after the telemedicine service if an urgent need arises **OR** I will be told ahead of time that this is not available.
- 7- I may contact the healthcare provider at phone number 205-944-3944 for any questions I have related to medical services received through a telemedicine provider/site.

I have read this document carefully, and my questions have been answered to my satisfaction.

Signature of Recipient:	Date:
Signature of Parent or Legal Representative:	
TELEMEDICINE CO	DNSENT
Signature of Person Obtaining Consent: Date:	
Facility Name: Ability Clinic Facility Address: 120 Oslo	Circle, Birmingham, AL 35211